



Certificate No. 4297 (Recertified – August 26, 2016 - 2 Copies) August 28, 2016 through August 27, 2019

Certificate of Registration

This is to certify that the Quality Management System of



10052 Commerce Park Drive, Cincinnati, OH 45246 USA 10088 Commerce Park Drive, Cincinnati, Ohio 45246 USA 135 East Ascot Lane, Cuyahoga Falls, Ohio, 44223 USA

Has been assessed by **EAGLE Registrations Inc.** and conforms to the following standard:

ISO 9001:2015

Scope of Registration

Design, distribution, build, install and service of hydraulics, automation, filtration, lubrication, pneumatics and DHP systems.

Certification Director

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10052 Commerce Park Drive Cincinnati, OH 45246 info@hydrotech.com

Business Quality Manual – ISO 9001:2015

Company Profile:

Hydrotech is an industrial solutions provider for the manufacturing industry. Our mission as a company is to strengthen America's Manufacturing competitiveness and be a strategic partner to our customers for advanced industrial solutions.

Hydrotech first opened its doors in April 1967 as Hydrotech Engineering Company and changed to Hydrotech, Inc. in 1968. As the years have progressed, Hydrotech has specialized in working with customers to develop solutions to their industrial needs. We have state of the art facilities and highly skilled engineers & technicians dedicated to working with customers to develop the right solution. With a devoted team of people and capable facilities, we have much improved our strength in today's marketplace.

Systems design was emphasized as a method of selling not only systems but the systems knowledge which enabled the selection of hydraulic pumps, valves, filters and automation technologies most suited to our customer's application needs. This has been our goal from the beginning.

Hydrotech primarily operates in Ohio, Kentucky, and portions of West Virginia, and Indiana and can provide

personal and localized support. We enable our customer base with a \$4M+ inventory of the highest quality industrial technology, both domestic and global.

We provide engineering, design, assembly, service, and repair of any fluid power product or solution available. We also provide installation and commissioning of hydraulic, automation, pneumatic, lubrication systems, and several other process solutions across a broad range of industries and applications. We are a turnkey provider with the in-house capability of total system integration to customer specifications, including electrical panel design and software development.

Hydrotech distributes products from the world's leading manufacturers of industrial components including Bosch Rexroth, Sun Hydraulics, Hydac International, and over 40 other original equipment manufacturers. Hydrotech combines these superior products with engineering and manufacturing expertise to enhance systems and integration with controls design and programming capabilities to meet project specifications.

In February of 2006 Hydrotech acquired Atlas Fluid Components. This addition will have an emphasis on the systems and solution selling concept that embraces the value-added approach to the marketplace. In November of 2009, Hydrotech added to our automation capabilities with

Hydrotech

the acquisition of DynaDrive, of Solon, Ohio. In 2013, Hydrotech acquired ACP Automation, of West Chester, Ohio. In 2014 they were combined, to form one division which is now called *Hydrotech Automation*.

With an eye on the future, Hydrotech started DHP Power Packs LLC. DHP Power Packs' design is for high volume hydraulic applications in mobile and industrial markets. Our design team leads the field in its application and **POWER PACKS**



innovative design. We have designs in medical, wind energy, snow and ice control, trucking and military markets.

Hydrotech's capabilities and services make us a leader in this region for complete solutions and integration of hydraulic, automation, pneumatic and electronic motion control products.

Our quality management system is based on the current ISO 9001:2015 standard. All processes, projects, and assembled products follow our quality management system to ensure products and services meet or exceed customer satisfaction and expectations.

This Quality Manual describes the policies and company-wide control system of the Hydrotech quality management system (QMS). The QMS described in this manual meets the requirements of the Technical Specification ISO 9001:2015. Procedures have been created and implemented that also meet the requirements of this international standard.

Scope of Registration:

The scope of this registration is the design, distribution, building, installing, & servicing of motion control systems and supporting systems.

Interaction of Processes:

reference the flowchart Appendix A page 5.

<u>Sites:</u>

All quality system activities are performed at 10052 & 10088 Commerce Park Drive, Cincinnati, Ohio 45246 and 135 East Ascot Lane, Cuyahoga Falls, Ohio 44223.

All requirements of the ISO 9001:2015 standard are applicable.

Strategic Direction / Context:

- Our goal is to get to know our customers better. To truly understand where we can grow our business with our current customer base and how to use our strengths to gain more customers. We strive to fully understand what our customers need and make sure that our internal systems are set up to satisfy them, as we can promise what we know we can deliver
- 2. Quality. Ensure all business activities are conducted in a controlled manner that allow for work standardization and reduction in product and process variation. Measure the processes against established business objectives.
- 3. Technology. Integrate technology in our daily business to help our customers and suppliers access and integrate to improve business flows. We need to use technology to make it easier to do business with us.

Interested Parties:

Hydrotech has evaluated and determined the interested parties that are relevant as they apply to the quality management system. Interested Parties as they apply to Hydrotech are as follows:

Interested Party	Internal or External	Expectations
Customer	External	Quality and on-time delivery
Employee	Internal	Career / work satisfaction: measured with employee turnover
Suppliers	External	Continuing business opportunity for valued suppliers
Community	External	Good neighbor-frequent reviews of property and appearance
Ownership	Internal	Return on investment and return goals achievement
Statutory/Regulatory	External	Meet requirements without penalty (including tax base)

Risk Management and Opportunity Enhancement:

Risk and opportunities are assessed as part of the Hydrotech Quality Management System on a regular basis for all processes. Risks / Opportunities and Metrics are developed by the process

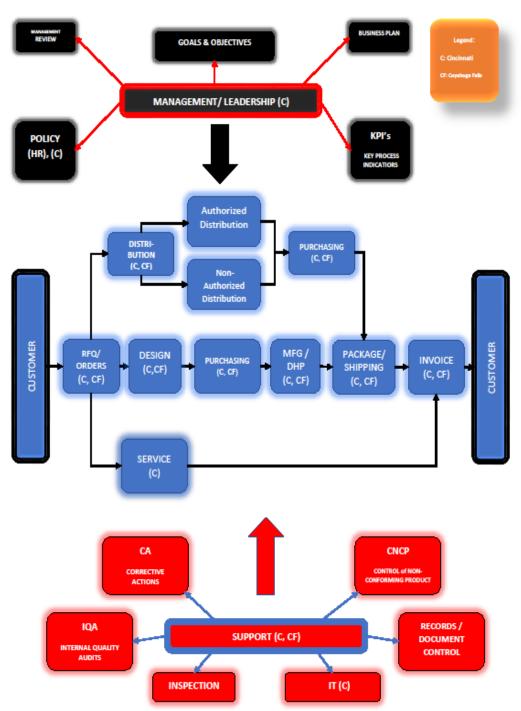
owner and documented on the process description flows (turtles). Turtles are incorporated into the document control structure and reviewed for adequacy during the internal audit process.

NOTE: Documented descriptions for key processes include:

- 1. Management
- 2. Inside Sales
- 3. Outside Sales
- 4. Engineering
- 5. Production / Manufacturing
- 6. Purchasing
- 7. Logistics
- 8. DHP Power Packs
- 9. Service
- 10. Human Resources
- 11. Accounting
- 12. Customer Satisfaction
- 13. Facilities & Safety

Appendix A:

The following chart describes Hydrotech's interaction of procedures and the ISO 9001:2015 responsibilities matrix.



HYDROTECH'S PROCESS APPROACH

Hydrotech's commitment to their customers, suppliers and quality standards is evident in the following principals.

Quality Management Principals

- 1. Customer Focus
- 2. Leadership
- 3. Engagement of People
- 4. Process Approach
- 5. Improvement
- 6. Evidence-based Decision Making
- 7. Relationship Management



We are Hydrotech

Our purpose is to provide exceptional customer service and help strengthen America's Manufacturing competitiveness. We bring new ideas, engineered solutions, and technical expertise to our customers. We serve manufacturers who value a strategic partner for mutual growth & success.

Hydrotech is ISO 9001:2015 Certified through Eagle Registrations.



Reviewed and approved June 21, 2018

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